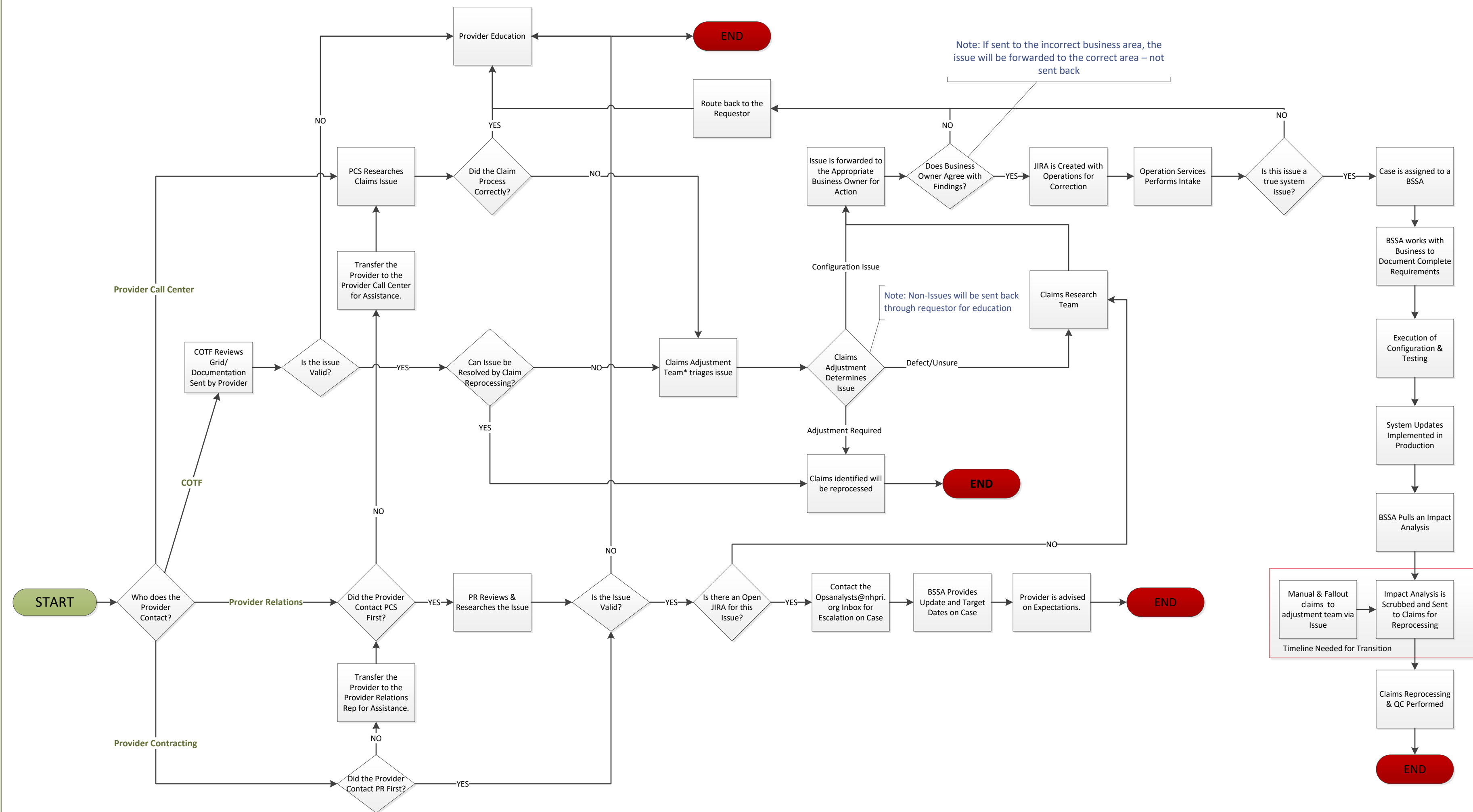


Provider Escalation Process

JIRA Workflow



General Process Note: All research performed must be documented and shared anytime an issue is moved along to a new area.

*Claim adjustment team is inclusive of COTF