## **Health Benefits Exchange Authorization Reference Guide**



The purpose of this guide is to list services that require prior authorization. To obtain authorization, please fax the appropriate prior authorization request form to 401-459-6023. The fax line is accessible 24 hours per day, seven days a week. If you have any questions about the authorization process, please call Utilization Management at 401-459-6060.

If you do not find a specific service listed on this guide, it may be that the service is a non-covered benefit. If you need information related to covered services, please refer to our billing guidelines and coverage summaries or call Neighborhood Membership Services at 1-800-459-6019.

Neighborhood reserves the right to review and revise this guide for any reason and at any time, with or without notice. Last updated 2/1/2021

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Service	Review Criteria	Authorization Requirement Health Benefits (HBE)	Indicates Specific Authorization Form Available on Website	Related ICD-10 Diagnosis Codes	Related ICD-10 Procedure Codes	CPT/HCPC Codes that Require Auth
Acupuncture	СМР	Required	General Auth Request Form			97810 to 97814
Allergen IgE Each Allergen	СМР	See CMP or contact Provider Services for auth requirement	Specific IgE Panel Testing Form			86003, 86008
Allergen IgE Testing	СМР	Required	Specific IgE Panel Testing Form			82785 , 86005
Alternative Birthing Center (W&I only)		Required		080		59300, 59409, 59414, 59610 to 59614
Ambulance- Non- emergency stretcher	СМР	Required for some non- emergent care	Ambulance Request Form			A0426, A0428 and modifier DE, DN, DR, ED, EJ, EN, GR, HE, HN, HR, II, JE, JR, NR, PD, PE, PG, PJ, PN, PP, PR, RD, RJ, RN

Bariatric Surgery - Outpatient	InterQual	Required	(aastric Bynass	E66.09, E66.1, E66.8, E66.9, E66.01		43770 to 43775, 43842 to 43843 and 43999
Bariatric Surgery - Inpatient	InterQual	Required	Gastric Rynass	E66.09, E66.1, E66.8, E66.9, E66.01	0D16079 to 0D1607L, 0D160J9 to 0D160JL, 0D160K9 to 0D160KL, 0D160Z9 to 0D160ZL, 0D1647P to 0D1647L, 0D164J9 to 0D164JL, 0D164K9 to 0D164KL, 0D164Z9 to 0D164ZL, 0D168F9 to 0D168ZL, 0D168K9 to 0D168KL, 0D168Z9 to 0D168ZL, 0D168ZL, 0D168ZQ, 0DP64ZZ, 0DV64CZ, 0DV64CZ, 0DW64ZZ, 0DW64CZ, 3E0G3GC	43644 to 43645, 43770 to 43775, 43842 to 43848, 43886 to 43888
Bone Growth Stimulators	СМР	Required	Form Obtained through DMEnsions			Please contact Neighborhood Member Services for authorization criteria
Breast Reduction Outpatient	InterQual	Required	Breast Reduction			19301 to 19499, S2066 to S2068
Cancer Therapies- NEW	СМР	Required	General Auth Request Form			Please contact Neighborhood Member Services for authorization criteria

Capsule Endoscopy	InterQual	Required	General Auth Request Form		91110, 91111
Chiropractic Services	СМР	Required	General Auth Request Form		98940 to 98942
Clinical Trials	СМР	Required	General Auth Request Form		S9988, S9990, S9991
Dialysis		Not Required Unless Out of Network	General Auth Request	N17.0 to N17.9, N18.6, N18.9, Z49.01 to Z49.32, Z91.15, Z99.2,	90935 to 90999, 99512, A4653 to A4932, E1500 to E1699, G0420, G0421, J0881 to J0886, J0630, J0636, J1756, J2501, J2916, S9335, S9339, Q4081
DME - DMEnsion	СМР	Required for certain services	Form Obtained through DMEnsions		Please contact Neighborhood Member Services for authorization criteria

DME (POS NOT 12)	<b>CMP</b> Require	d General DME Request Form			A4335, A4421, A4600, A4606, A6261, A6262, A6512, A6542, A6549, A7047, A9274, A9276, A9277, A9278, A9900, A9901, A9999, B4102 to B4104, B4149, B4150, B4152 to B4155, B4157 to B4162, B9998, C1822, C5271 to C5278, C9349, E0147, E0193, E0194, E0203, E0270, E0300, E0328, E0329, E0371 to E0373, E0424 to E0431, E0434, E0440 to E0450, E0460 to E0467, E0470, E0471, E0472, E0617, E0620, E0650 to E0655, E0661, E0604, E0610, E0615, E0617, E0620, E0650 to E0655, E0660 to E0694, E0740, E0747, E0748, E0749, E0760, E0762, E0764, E0770, E0784, E0953, E0984, E0983, E0986, E0990, E1002 to E1008, E1012, E1035, E1085, E1086, E1089, E1130, E1140, E1231 to E1239, E1250, E1260, E1285, E1290, E1300, E1310, E1340, E1390 to E1399, E2100, E2101, E2230, E2300 to E2311, E2330, E2399, E2402, E2500 to E2599, E2609, E2610, E2617, E8000 to E8002, K0005, K0008, K0009, K0013, K0108, K0462, K0553, K0554, K0606 to K0669, K0738 to K0899, K0900, L0999, L1499, L2861, L2999, L3649, L3891, L5000 to L5600, L5700 to L5703, L5856 to L5859, L5999, L6715, L6880, L7499 to L7520, L8039, L8499, L8605, L8692, L8693, L8694, L9900, Q0478, Q0479, Q0502 to Q0505, S1040, S9434, S9435, V2615, V2797, V5336
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Drugs - Prior Auth Required		Required			Please reference the Medical Pharmacy Benefit Searchable HCPCS Listing. This can be located on NHPRI.org by going to the Provider Page, then click on Provider Resources, then chose Pharmacy and then click on Medical Pharmacy Benefit Searchable HCPCS Listing.
Genomic Testing		In Network providers need to obtain auth through New Century Health Out of Network Providers obtain auth through NHPRI			Please contact Neighborhood Member Services for authorization criteria
Genetic Testing	СМР	Required	Genetic Testing	Genetic testing does not require auth if billing with the following ICD-10 diagnosis codes: O01.0, to O02.0, O02.89, O02.9, O09.10 to O09.13, O09.291, O26.20 to O26.23, O30.021 to O30.029, O31.021 to O31.029, O31.00X0 to O31.03X9, O35.0XX0 to O35.2XX9, O36.4XX0 to O36.4XX9, O99.411, O99.419, O99.43, P58.8, Z36	81105 to 81112, 81161, 81120, 81121, 81125, 81162 to 81167, 81170 to 81175, 81176 to 81190, 81200 to 81205, 81209 to 81219, 81221 to 81408, 81412, 81415 to 81417, 81430, 81431, 81443, 81448, 81460, 81479, 81518 to 81522, 81541, 81551, 83893, 83897, 83902, 83903, 83905, 83906, 83913, 83914, 88245 to 88249, 88261 to 88264, 88271 to 88299, 88364, 88366, 88374, 88377, 88384 to 88385, 0009M, 0036U, 0037U, 0040U, S3800 to S3862, S3870
Hasbro Partial Program	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
Home Care - HHA/CNA Visits	СМР	Required	Home Health Aide Block Hours		99509, G0156, S5125, T1021

Home Care Skilled Nursing Services	СМР	Required	Home Care Services	Home Care Skilled Nurse Nursing Services does not require an auth if billed with the following diagnosis codes Z00.121, Z00.129, Z39.0, Z39.2	99500 to 99507, 99511, G0068 to G0070, G0154, G0493 to G0496, S5108 to S5116, S5180, S5181, S5185, S5190, S9097, S9098, T1001, T1502, T1503
Home Care LPN Block Hours	СМР	Required	Home Care Skilled Block Hours	Home Care LPN Block Hours does not require an auth if billed with the following diagnosis codes Z00.121, Z00.129, Z39.0, Z39.2	G0300, S9124
Home Care- PT		Required	Home Care Services		97001, 97002, 97161 to 97164, G0159, S9131  97140 requires prior authorization except when billed with the following ICD-9 diagnosis codes: 174.0 to 174.9, 457.0, 457.1 or ICD-10 diagnosis codesC50.011 to C50.019, C50.111 to C50.119, C50.211 to C50.219, C50.311 to C50.319, C50.411 to C50.419, C50.611 to C50.619, C50.811 to C50.819, C50.911 to C50.919, I97.2, I89.0

Home Care OT	Required	Home Care Services		97003, 97004, 97165 to 97168, 97530, 97535, G0160, S9129
Home Care - ST	Required	Home Care Services		92506,92507, 92521, 92522, 92523, 92524 92610,92526, 92597, G0161, S9128
Home Care - SW	Required	Home Care Services		99510, S9127
Home Infusion	Required	Home Infusion		99601, 99602, B4100 to B4104, B4149 to B9999, G9147, S5497 to S5521, S5523, S9325 to S9331, S9338, S9340 to S9347, S9348, S9351, S3953, S9357, S9359 to S9379, S9490 to S9504, S9529, S9537 to S9810

Implants	InterQual	Required	Outpatient Surgery- Request/ Checklist		33202, 33203, 33206, 33207, 33208, 33212,33213, 33214, 33216, 33217, 33221, 33224, 33225, 33226, 33227, 33228, 33230, 33231, 33240, 33241, 33243, 33244, 33249, 33262, 33263, 33264, 33270, 33271, 33272, 33273, 33975, 33976, 33979, 33981, 36260, 36261, 36262, 43647, 43648, 43881, 43882, 61510, 61518, 61531, 61533, 61850, 61860, 61863, 61864, 61867, 61868, 61880, 61885, 61886, 61888, 63650, 63655, 63661, 63662, 63663, 63664, 63685, 63688, 64553, 64555, 64561, 64568, 64569, 64570, 64575, 64580, 64581, 64585, 64590, 64595, 65770, 69710, 69714, 69715, 69930, 92601, 92602, 92603, 92604, 93260, 93261, 95980, 95981, 95982, C1722, C1767, C1785, C1786, C1820, C2619, C2620, G0448, L8614, L8619, L8627, L8628, L8685
Infertility	СМР	Required	General Auth Request Form	Z31.7, Z31.89	55870, 58321, 58322, 58323, 58350, 58970, 58974, 58976, 76948, 89250, 89251, 89253, 89254, 89257, 89258, 89260, 89261, 89264, 89280, 89281, 89322, 89325, 89331, 89337, S3655, S4011, S4013, S4014, S4015, S4016, S4017, S4018, S4020, S4021, S4022, S4025, S4026, S4028, S4030, S4031, S4035, S4037, S4040

Inpatient Hospital Acute	СМР	Required		Please contact Neighborhood Member Services for authorization criteria
Inpatient Rehab	СМР	Required		Please contact Neighborhood Member Services for authorization criteria
Inpatient Non-Acute (for downgrade)	СМР	Required		Please contact Neighborhood Member Services for authorization criteria
Inpatient DCYF Hold	СМР	Required		Please contact Neighborhood Member Services for authorization criteria
Inpatient Condition of Pregnancy	СМР	Required		Please contact Neighborhood Member Services for authorization criteria

Laboratory Test		Required	General Auth Request Form			81420, 81500, 81503, 81506, 81507, 81599, 88375, 0537T to 0540T
Maternity - Vaginal Delivery	СМР	Required		O03.0 to O03.9, O09.511 to O09.529, O10.011 to O16.9, O21.0 to O21.9, O23.00 to O26.93, O29.011 to O43.93, P03.89, O30.031 to O35.6XX9, O35.8XX0 to O36.8199, O45.001 to O75.5, O75.82 to O80, O86.11, O86.13 to O86.29, O89.01 to O89.9, O90.4 to	10904ZC, 10907ZA, 10907ZC, 10908ZA, 10908ZC, 10A07Z6, 10D07Z3, 10D07Z4, 10D07Z5, 10D07Z6, 10D07Z4, 10D07Z5, 10D07Z6, 10D07Z7, 10D07Z8, 10E0XZZ, 10S07ZZ, 10S0XZZ, 2Y44X5Z, 3E053VJ, 3E0DXGC, 0HQ9XZZ, 0U9500Z, 0U9530Z, 0U9540Z, 0U9570Z, 0U9680Z, 0U960Z, 0U9680Z, 0U9670Z, 0U9740Z, 0U9770Z, 0U9730Z, 0U9740Z, 0U9770Z, 0U9780Z, 10D27ZZ, 10D28ZZ, 10T27ZZ, 10T28ZZ, 0U9900Z,	59409, 59412 to 59414, 59612 to 59614
Maternity - C- Section	InterQual	Required		009.40 to 009.529, 010.011 to 016.9, 021.0 to 021.9, 023.00 to 026.93, 029.011 to 029.93, 030.91 to 031.03X90, 032.0XX0 to 035.6XX9, 035.8XX0 to 36.73X9, 036.8120 to 036.8199, 036.8910 to 041.1499, 041.8X10 to 043.93, 044.10 to 075.5, 075.89 to 077.9, 086.11, 086.13 to 086.29, 089.01 to 089.9, 090.4 to 090.89, 098.011 to 099.411, 099.419, 099.43 to 09A53, 237.0 to 237.9	10D00Z0, 10D00Z1, 10D00Z2, 10A00ZZ, 10A03ZZ, 10A04ZZ	59514 to 59525, 59620 to 59622
Medical Oncology		In Network providers need to obtain auth through New Century Health Out of Network Providers obtain auth through NHPRI				Please contact Neighborhood Member Services for authorization criteria

Newborns	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
Newborns - Sick newborns only (stay beyond mom)	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
Newborns in NICU (previously NIC admit type)	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
Newborns in NICU Partial Stay (previously NNR admit type)		Required			Please contact Neighborhood Member Services for authorization criteria
Ocular Photoscreening	СМР	See Important Information	Vision Request Form		99174, 99177
Out of Network Services	СМР	Required for all covered services rendered out of network except urgent and emergent care	Out of Network Authorization Request Form		Please contact Neighborhood Member Services for authorization criteria

Outpatient Surgery and Procedures	InterQual	Required	Outpatient Surgery- Request/ Checklist		11300 to 11446, 11920 to 11922, 11950 to 11954, 11970 to 11971, 15787, 15820 to 15823, 15830, 15840, 17360, 20974 to 20975, 21010, 21076 to 21080, 21082 to 21084, 21086 to 21089, 21120 to 21127,21208, 22513 to 22515, 22523 to 22525, 22527, 22633, 22634, 26527, 30400 to 30545, 43206, 43252, 43283, 43327, 43328, 43338, 52287, 54125 to 54135, 58720, 62350, 62351, 62360 to 62362, 62366, 62380, 64611,92065, 95700, 95705 to 95726, 95782, 95783, 95950-95953, 95956, 95957, 95965-95967, 96567, 96573, 96574, 96910, 96912, 96913, 96920, 96921, 96922, 96999, 0191T, 0226T, 0227T, 0318T, 0440T to 0443T, 0449T, 0474T, C9735, C9739, C9740, G0451, G0166, S2340, S2341, S8037
Pain Management	InterQual	Required	Pain Management Request		0228T to 0231T, 27096, 62310, 62311, 62318, 62319, 62320 to 62327, 64479, 64480, 64483, 64484, 64490 to 64495, 64620, 64624, 64625, 64630, 64632 to 64636, 64640, 64999, G0260
Paramedic Intercept	СМР	Required	Ambulance Request Form		A0432

Pediatric Developmental & Autism Screening	СМР	Required	General Auth Request Form	Z00.121 to Z00.129	96110
Phototherapeutic Keratectomy		Required			65400
Plastic Surgery - Outpatient	InterQual	Required			Refer to Outpatient Surgery and Procedures Codes
Plastic Surgery - Inpatient	InterQual	Required			Please contact Neighborhood Member Services for authorization criteria

Prenatal Care		Required	х		Please contact Neighborhood Member Services for authorization criteria
Radioation Oncology		In Network providers need to obtain auth through New Century Health Out of Network Providers obtain auth through NHPRI			Please contact Neighborhood Member Services for authorization criteria
Radiology		Required for certain services	Form Obtained through EviCore		70336, 70450 to 70555, 71250 to 71555, 72125 to 72159, 72191 to 72198, 73200 to 73225, 73700 to 73725, 74150 to 74185, 74261 to 74263, 75557 to 75565, 75571 to 75574, 75635, 76376 to 76391, 77011, 77014, 77046 to 77049, 77058 to 77059, 77078 to 77079, 77084, 77261 to 77263, 77280, 77285, 77290, 77293, 77295, 77299, 77300, 77301, 77306, 77307, 77316 to 77318, 77321, 77331, 77332, 77334, 77336, 77338, 77370 to 77373,77385 to 77387, 77399 to 77402, 77407, 77412, 77417, 77427, 77431, 77432, 77435, 77470, 77499, 77750, 77761 to 77763, 77767, 77768, 77770 to 77772, 77778, 77789, 77790, 77799, 78429 to 78434, 78451 to 78454, 78459 to 78499, 78608 to 78609, 78811 to 78816, 93355, C9744, G0297, G0339, G0340, G6002 to G6015, G6017, S8032
Sleep Study	InterQual	Required	х		95782, 95783, 95805, 95807, 95808, 95810, 95811

SNF - Level I	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
SNF - Level II	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
SNF - Level III	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
SNF - Level IV	СМР	Required			Please contact Neighborhood Member Services for authorization criteria
Surgical Services (Ophthalmological Auth Req)	InterQual	Required	Outpatient Surgery- Request/ Checklist		65273, 65767 to 65770, 65781 to 65782, 67900 to 67924, 67950 to 67999, 68761, 68360 to 68399, C9732, G0186, 0289T, 0290T, 0308T

Surgical Services Inpatient (Transgender)	СМР	Required	General Auth Request Form	Gender Dysphoria treatment is auth required when member age >= 18 year and is billed with the following diagnosis codes F64.0, F64.1, F64.2, F64.8, F64.9, Z87.890	07TC0ZZ, 0H0T0JZ, 0H0T0ZZ, 0H0T0ZZ, 0H0U0JZ, 0H0U0ZZ, 0H0V0JZ, 0H0V0ZZ, 0H0V0ZZ, 0HBT0ZZ, 0HBU0ZZ, 0HBV0ZZ, 0HRT0ZZ, 0HQT0ZZ, 0HQU0ZZ, 0HQU0ZZ, 0HRV07Z, 0HRV0JZ, 0HRW07Z, 0HRW07Z, 0HRW07Z, 0HRW07Z, 0HRWX7Z, 0HRX07Z, 0HRXX7Z, 0HST0ZZ, 0HSWXZZ, 0HSV0ZZ, 0HSWXZZ, 0HSXXZZ, 0HSXXZZ, 0HSV0ZZ, 0HSWXZZ, 0HUT0JZ, 0HU0JZ, 0HU0JZ, 0HU0JZ, 0HU0JZ, 0HU0JZ, 0HU0JZ, 0UB0ZZ, 0UG0ZZ, 0UG0ZZ, 0UC0ZZ, 0UT0ZZ, 0UT10ZZ, 0UT17ZZ, 0	19301, 19303, 19304, 19316, 19318, 19324, 19325, 19350, 31899, 53430, 54125, 54520, 54690, 55175, 55180, 55899, 56625, 56800, 56805, 56810, 57106, 57107, 57110, 57111, 57291, 57292, 57335, 58150, 58180, 58260, 58262, 58275, 58280, 58285, 58290, 58291, 58541, 58542,58543, 58544, 58550, 58552, 58554, 58571, 58573, 58661, 58999
Surgical Services Outpatient (Transgender)	СМР	Required		Gender Dysphoria treatment is auth required when member age >= 18 year and is billed with the following diagnosis codes F64.0, F64.1, F64.2, F64.8, F64.9, Z87.890		19301, 19303, 19304, 19316, 19318, 19324, 19325, 19350, 31899, 53430, 54125, 54520, 54690, 55175, 55180, 55899, 56625, 56800, 56805, 56810, 57106, 57107, 57110, 57111, 57291, 57292, 57335, 58150, 58180, 58260, 58262, 58275, 58280, 58285, 58290, 58291, 58541, 58542,58543, 58544, 58550, 58552, 58554, 58571, 58573, 58661, 58999

Synagis	СМР	Required	Synagis Enrollment		Please contact Neighborhood Member Services for authorization criteria
Termination of Pregnancy	InterQual	Required	Termination of Pregnancy (preservation of Mother's life) or Termination of Pregnancy (Rape or Incest)	10A00ZZ to 10A08ZZ, 10A07ZW, 10A07ZZ	59840 to 59857, 59866, S0199, S2260 to S2267
Transplant - Recipient Inpatient or Outpatient	InterQual	Required	Transplant Checklist	30243AZ, 30230G0, 30230G1, 30230X0 to 30230Y1, 30233G0, 30233G1, 30233X0 to	32850 to 32856, 33930 to 33945, 38204 to 38215, 38230 to 38242, 44132 to 44137, 44715 to 44721, 47133 to 47147, 48550 to 48556, 50300 to 50380, G0364, S2054, S2055, S2060, S2065, S2140, S2142, S2150, S2152

Varicose Vein Surgery	InterQual	Required	General Auth Request Form		36465, 36466,36470 to 36479, 36482, 36483, 37700 to 37785, (37799 and diagnosis 454.0, 454.1, 454.2, 454.8, 454.9 or ICD 10-I83.009, I83.019, I83.029, I83.10, I83.209, I83.899, I83.90)
Video EEG Monitoring - Inpatient	InterQual	Required		1461034/ 461084/ 461134/ 461184/	Please contact Neighborhood Member Services for authorization criteria
Vision - Contact Lenses	СМР	Required	Vision Request Form		V2500 to V2523, 92311 to 92317
Vision - Lenses Routine	СМР	Required	Vision Request Form		S0580, V2100 to V2221, V2300 to V2321, V2715, V2784, V2797, V2799

Vision - Lenses Medically Necessary	СМР	Required	Vision Request Form		V2299, V2399, V2410 to V2499, V2700, V2744 to V2755, V2781 to V2783
Vision- Low Vision Aid	СМР	Required	Vision Request Form		V2600, V2610, V2615
Wound Care Center		Required-When done in an outpatient hospital setting	Wound/ Hyperbaric Authorization Form		97597 to 97608, 97610, G0168, G0281, G0329, G0456, G0457, 0183T