

## How long does it take for me to get reimbursed?

### Reimbursement Process - For Neighborhood Commercial Members ONLY:

- **Electronic Reimbursement:** Submit your receipt for reimbursement through the CVS Caremark website (<https://www.caremark.com/covid19-otc>) and/or mobile application. Users must register for a Caremark account.

Generally, you will need to submit:

- Your mailing address (to send your reimbursement check)
- The number and type of tests you bought
- Where you bought the tests
- A copy of your receipt dated January 15, 2022 or later (it's okay if there are other items on the receipt – you will only be reimbursed for the tests)
- You will also need to confirm that the test was used to diagnose a possible COVID-19 infection.

You do not need to submit:

- A prescription from your doctor
- The results of your test

You'll get a response to your request within 30 days. If your reimbursement request is approved, a check will be mailed to you.

**Paper Reimbursement:** Mail your completed CVS Caremark Prescription Reimbursement Claim Form ([https://www.caremark.com/portal/asset/paperclaim\\_std\\_eng.pdf](https://www.caremark.com/portal/asset/paperclaim_std_eng.pdf)) along with a copy of your receipt dated on or after January 15, 2022 to CVS Caremark, at the following address:

CVS Caremark  
P.O. Box 52136  
Phoenix, AZ 85072-2136

The maximum reimbursement is \$12 per COVID-19 rapid antigen test kit or the amount you paid out-of-pocket – whichever is lower. Many COVID-19 rapid antigen test kits are sold as a 2-pack kit (\$12 for each test) and these will be reimbursed at a maximum of \$24 per kit.

\*At-home COVID-19 rapid antigen test kits are covered throughout the public health emergency as a preventive service. Members deductibles and out of pocket maximums will not be impacted.

\*\*At-home COVID-19 rapid antigen test kits must be purchased for personal use. You will not be reimbursed for tests purchased for work, school, other requirements or resale. An attestation is required.