# Well Child Visits

## Neighborhood News – October 2023

Regular check-ups with their primary care provider (PCP) are crucial for children and teens. Unfortunately, many missed these checkups and essential childhood vaccinations in recent years. Both the Centers for Disease Control and Prevention and the American Academy of Pediatrics advise catching up on these vaccinations to prepare children for school, childcare, and other activities.

In the Measurement Year (MY) 2021, Neighborhood's Healthcare Effectiveness Data Information Set (HEDIS®) rate for the Well Child Visit measure was 61.26% among our Medicaid members, positioning us in the Medicaid Quality Compass® (QC) 75th percentile. Although our MY2022 rate showed improvement at 62.57%, there's still substantial room for progress.

**What Providers Can Do to Help?**

- **Schedule Proactively**: Encourage members to book their next appointment and yearly checkups for all family members at the end of each visit.
- **Time it Right:** Inform practice staff that annual checkup visits for members aged 3-21 years can be planned 2-3 weeks before their birthday.
- **Maximize Visits:** Use every office visit, even those for illnesses, to deliver well care components when suitable.
- **Reminder Valls:** Opt for late afternoon or early evening for better reach.
- **Digital Alerts:** Implement electronic reminders such as emails or text messages about appointments.
- **Utilize Reports:** Use Provider Gap in Care Reports from Neighborhood to pinpoint members missing visits with PCPs.
- **Use the Right Codes:** To meet HEDIS standards, refer to these codes for the Children and Adolescent Access to Primary Care Practitioners:
    - **ICD-10:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2
    - **HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613
    - **CPT:** 99381, 99382, 99383, 99384, 99385, 99391, 99392, 99393, 99394, 99395, 99461

**Additional Resources**

- Member Rewards Forms

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