

Quick Reference Guide Update

Summary of Changes for 2024

June 1, 2024

Other Frequently Used Phone Numbers

 Updated name of oncology vendor from New Century Health to Evolent. Changed name of radiology and physical medicine management program vendor to Evolent and updated contact information

May 27, 2024

Claims Section: Claim Submission

Updated Commercial Payer ID to 05047

April 18, 2024

Claims Section: Direct Deposit and EOP/RA Setup; Duplicate EOP/RA Requests

o Updated wording for clarity

April 15, 2024

Claims Section: Claim Submission

 Added Change Healthcare and Waystar as options for Providers to submit Neighborhood claims electronically.

March 1, 2024

Claims Section: Claim Forms

o Updated title and description of "Provider Claim Dispute & Provider Appeal Form."

Click here to view the updated Quick Reference Guide