

Non-Compliance with Neighborhood's Annual Medicaid Screening Notice

Q: Why was the Medicaid screening notice issued?

A: The purpose of the notice is to alert suppliers who have not yet met the Medicaid screening requirement. Non-compliance will impact claim processing and network participation as of 11/1/2023.

Q: Which suppliers received the notice?

A: A notice was mailed to suppliers with providers who have not completed their annual Medicaid screening as well as those whose screening status is expired. A notice was mailed to suppliers who have yet to be screened with RI Medicaid regardless of practitioners' screening status.

Q: How was the notice sent to providers?

A: The notice was distributed via the United States Postal Service (USPS) on 11/1/2023 and 11/3/2023.

Q: What should non-compliant suppliers do upon receiving this notice?

A: If they have received this notice, providers should complete the Medicaid screening and enrollment process immediately by logging onto the Executive Office of Health and Human Services' (EOHHS) website and completing the RI Medicaid screening application. Providers can call 401-784-8100 or 1-800-964-6211, or email RIProviderServices@gainwelltechnologies.com for help. Both the group and the practitioners within their group need to be screened.