

## **Update to Provider Appeals Submission Process**

**Q: What is the purpose of this notification?**

**A:** Effective **June 1, 2024**, providers will no longer be able to submit appeals through the mail (i.e., USPS).

**Q: Why is Neighborhood making this change?**

**A:** This change will streamline our processes and expedite the resolution of appeals.

**Q: Will there be any other changes to how providers submit appeals?**

**A:** No. Providers will still be to submit appeals online, via email, or fax.

**Q: Where is the Provider Appeal Form located?**

**A:** Both the PDF version of the form and the e-form are located on the [Forms page](#) of our website.

**Q: What is the email address to submit appeals? What is the fax number?**

**A:** Appeals can be securely emailed to [GAUMailbox@nhpri.org](mailto:GAUMailbox@nhpri.org). Appeals can be faxed to 401-709-7005.