
Annual Provider Training Webinar Scheduled for September 18

Neighborhood News – July 2024

Neighborhood Health Plan of Rhode Island (Neighborhood) invites you to participate in our annual live provider training webinar scheduled for **September 18!** This interactive session is designed to provide you with deep insights, knowledge, and tools that will help you enhance the quality of care delivered to our members.

Our comprehensive training program not only **fulfills your annual training requirement** but also deepens your understanding of Neighborhood's plans, policies, and procedures. The session will cover essential topics relevant to providers who serve INTEGRITY members and others, including:

- **Member Enrollment and Eligibility:** Understand and navigate the processes smoothly.
- **Covered Services, Benefits, and Policies:** Gain deeper insights into the scope of services, including policies and exceptions.
- **Provider Rights and Responsibilities:** Explore detailed procedures for complaints, grievances, and appeals.
- **ADA Compliance, Accessibility, and Accommodations:** Ensure your services are accessible and inclusive.
- **Cultural Competency:** Learn strategies to improve patient-provider interactions.

Webinar Details

- **Date:** Wednesday, September 18
- **Time:** 12 p.m. – 1 p.m.
- **Location:** Teams Virtual Event
- **[Click here to register!](#)**

Once you've completed the registration form, you will receive an email confirmation with a link to the event. You will also receive a reminder email on the day of the event. Please note that registering for the event is not an attestation of the training and that **you must attend the event on September 18 to receive credit.**

An authorized representative from each provider organization must complete this training and formally attest to having done so. By attesting, the representative agrees to review Neighborhood's training and educate all providers in their organization who provide direct member care. Please note that only one authorized representative is required to attest for each provider group.

For those who prefer to complete the training on their own time, [it is also available in both PowerPoint and PDF formats on Neighborhood's Provider Training webpage.](#)

We encourage you to secure your spot and look forward to your participation!