

Telemedicine Policy Updates

April 25, 2025

Neighborhood would like to inform providers that [Congress has extended the Medicare telehealth flexibilities](#), originally set to expire on March 31, 2025, through **September 30, 2025**. These waivers will remain in effect until the new expiration date.

As a reminder, Neighborhood's current [Telemedicine/Telephone Services Policy](#) is available on our [Policies and Guidelines](#) page. Providers are expected to continue adhering to all existing telemedicine requirements.

In addition, Neighborhood has updated the Telemedicine Payment Policy to reflect the deletion of codes 99441–99443, per the annual CPT update. Please review your billing systems and processes to ensure they reflect this change.

For any questions related to telemedicine services or billing, please contact Provider Services at 1-800-963-1001.

Note: This notice was sent via email on April 25, 2025 to all providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here to sign up](#).